

triVector

Company Profile

triVector is a privately owned South African company focused on leveraging business process related solutions to create business value for our customers.

The combination of our team of experts (expertise) and our experience in leveraging advanced tools (product) enables us to deliver solutions that create real business value. This simple yet powerful concept, represented by the three vectors in accompanying graphic, is the focus of our approach to business and provides the basis for our company name, triVector.

This approach supported by our core values of integrity, collaboration, learning, growth, and sharing in success, forms the basis for a powerful partnership between our clients, our partners and our selves, which results in sustainable solutions with mutual benefits for all.

Our Service Offering

We adopt a view that Business Process Management (BPM) is a management philosophy that enables organisations to manage their business processes as strategic assets and continually strive to improve them. The solutions triVector deliver to our clients leverage this philosophy and are based on a well-defined BPM lifecycle and methods and sound Enterprise Architecture principles that leverage the following four sets of competencies:

Strategy

Our sound understanding of the key role that business processes play in enabling business strategy and our experience in the application of strategic management frameworks, such as Balance Scorecard, enable us to facilitate the alignment of business processes with business strategies and objectives.

The in depth understanding of the critical success factors for successful process management and practical approach to enterprise architecture enables us to assist our clients in establishing the capabilities required to enable projects. These typically include governance structures, methods and standards, repository based tool configuration and implementation, method based training, customised scripting and mentoring and coaching of client staff.

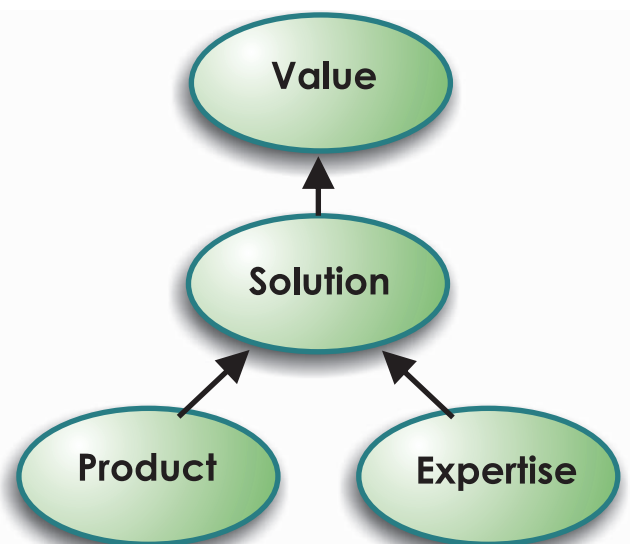
Design

Through the application of process optimisation techniques such as process simulation, activity-based costing and Six Sigma - and our core process modelling competencies, triVector supports their clients in designing highly effective and efficient processes.

In addition, we can apply multiple reference models - such as Supply Chain Operations Reference (SCOR), SAP, Information Technology Information Library (ITIL) and The Open Group Architecture Framework (TOGAF) - with our experience of different industries to accelerate process designs, ensure completeness of processes and benefit from known best practises. Our skills in modelling multiple scenarios, based on the same set of processes, ensure re-use of business processes and alignment between the various views that businesses have of their processes. By leveraging our automated quality assurance capabilities, triVector ensures that process designs are of a high technical quality.

Implementation

Experience gained over many years of activity in the BPM field have made triVector's team specialists in facilitating process-oriented analysis and designs for application implementation projects such as SAP ERP implementations. Our knowledge of system development life cycles and EA skills and thorough knowledge and experience of using advanced repository-based modelling tools enables us to assess the impact of changes across all architectural domains before implementation.



Vector = a quantity that has both direction and magnitude, e.g. force or velocity, usually represented by an arrow

Delivering Solutions ... Creating Value

Our experience in enabling the integration between process design and process automation layers promotes reuse and ensures alignment between process designs and implementation. We are also able to generate job specifications and process content related training material from repositories. This contributes to effective change management interventions increasing the chances for successful implementation of processes.

Control

triVector's proven ability to apply usage analysis to measure the use of applications, such as SAP R/3, in the business process context enables us to verify 'as implemented' processes and identify gaps that potentially lead to process improvement. The capability to leverage BPM solutions provides the means to measure process efficiency and introduce improvements to process designs as part of the continual improvement closed loop.

Training

In addition to the above service offering we also run a training centre with a variety of classroom courses aimed at both the technical as well as soft skills required to develop the competencies required for successful process management projects.

Our People

The company's management team, headed up by CEO Dina Jacobs, collectively have over 120 man years of applicable experience and are all actively involved in delivery of services and are recognised as industry leaders in their various fields of specialisation.

Not only are they actively involved in projects, but a number of them are actively involved in the academia, contributing to the research being done in their various fields. Members of the team regularly participate as speakers at various local and international conferences and they regularly publish articles in the local IT press. The management team is supported by an energetic team that functions well in a learning environment.

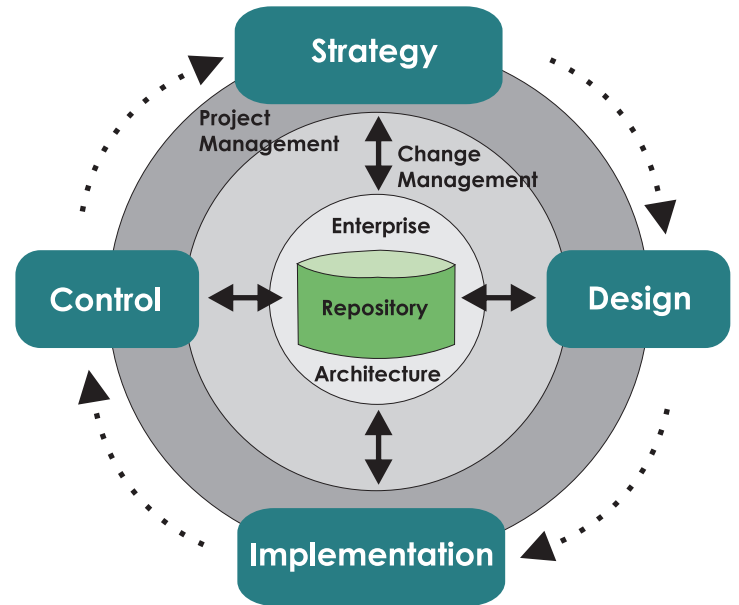
Although this includes a number of young graduates who are still developing their skills, the majority of staff has between 5 and 15 years of relevant experience. The core team of permanent staff are complimented by an extended network of contractors to meet short term fluctuations in staffing requirements.

Our Community

As a conscientious member of our community triVector regularly contributes to the upliftment and development of our community. Concrete steps have been taken to promote the interests of individuals from previously disadvantaged communities. This includes shareholding in the company, preferential procurement and preferential employment and training practise.

We have participated in projects aimed at improving the education and well being of the young, making it easier for the parents to go out and seek employment and offered free training to previously disadvantaged individuals wanting to enter our market.

We are currently a level 4 value adding supplier which implies a 100% contribution to BEE procurement.



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